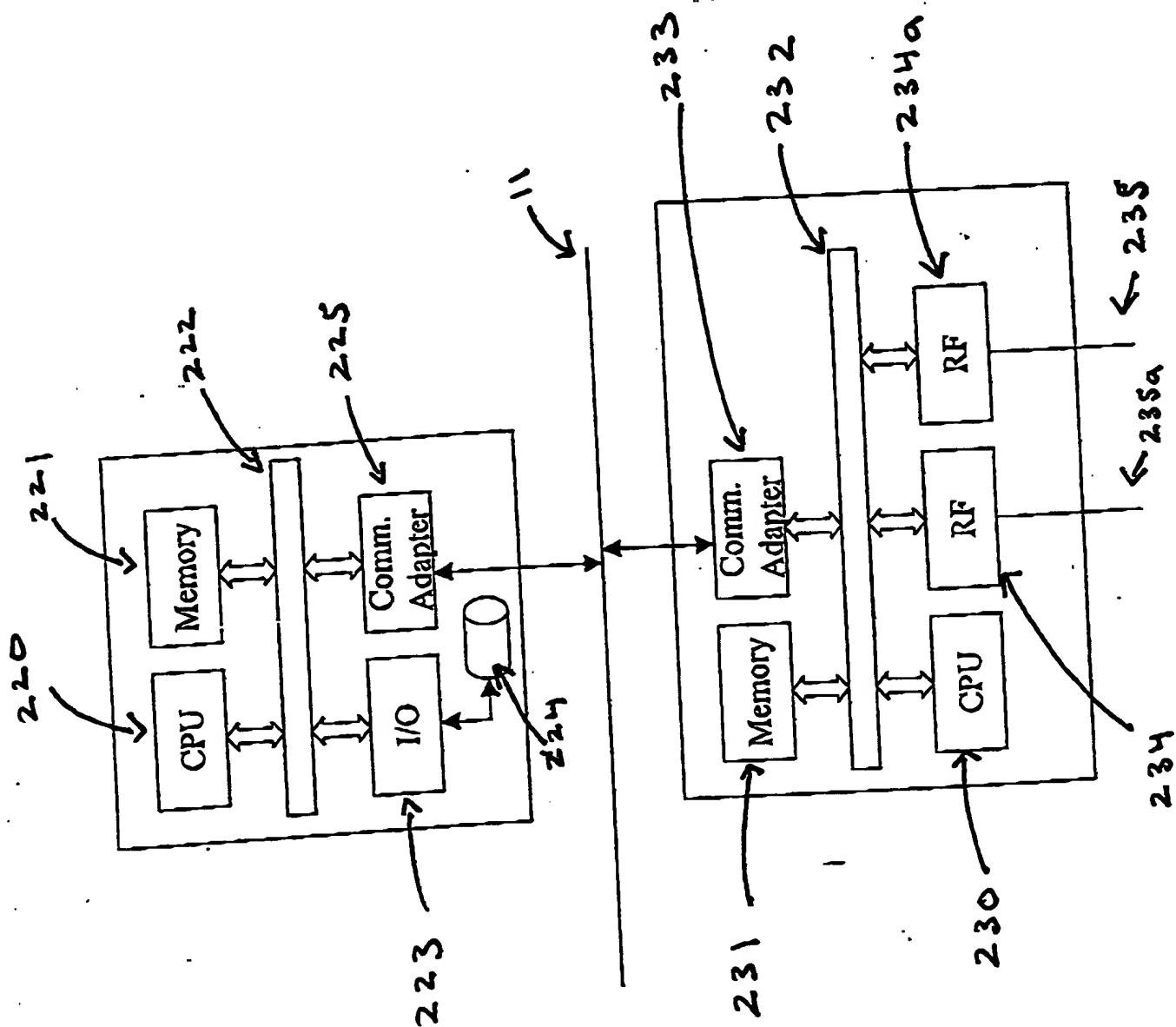


FIG.1



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Fis

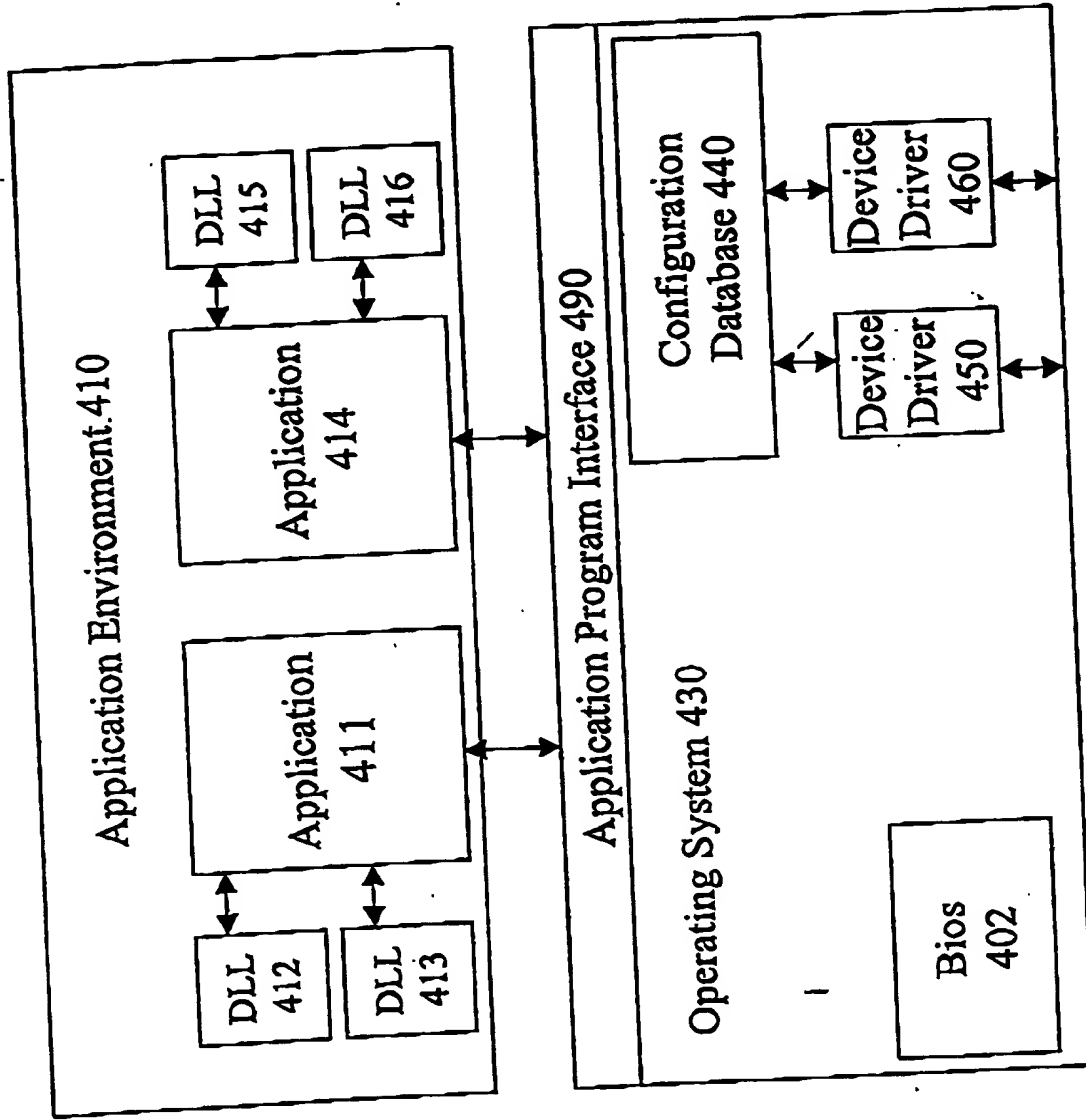


Fig. 4

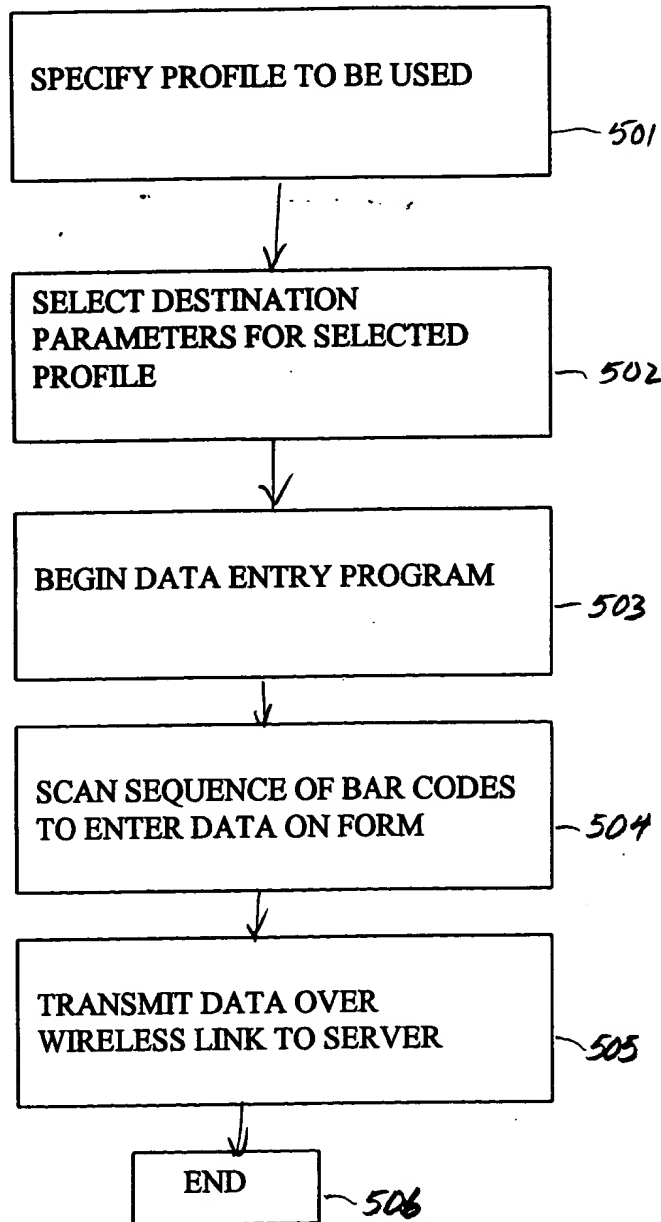


FIG 5

FIG 10

A hand-drawn diagram of a mobile phone screen displaying a text message form. The form is a table with two columns. The left column contains labels for the message fields, and the right column contains the corresponding values. The fields are: Destination, Action, Time, Reply By, Customer Name, Company, Product, and Text Message. The values are: John Smith, Mary Jones, Alert, Now, Jan. 1, 2002; Noon, Charles Customer, ABC Corp, Model 75, and Customer needs 500 units by June 1. The form is enclosed in a rectangular border. To the right of the form, there are labels 601 through 606 pointing to specific parts of the form. Label 601 points to the Destination field, 602 to the Action field, 603 to the Time field, 604 to the Reply By field, 605 to the Customer Name field, 606 to the Text Message field, and 607 to the Company field. The phone's physical interface is sketched around the screen, including a speaker at the top, a keypad at the bottom, and a small display area at the top right.

Destination	John Smith Mary Jones
Action	Alert
Time	Now
Reply By	Jan. 1, 2002; Noon
Customer Name	Charles Customer
Company	ABC Corp
Product	Model 75
Text Message	Customer needs 500 units by June 1.

601
602
603
604
605
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607